



GUIDE TO MANAGING CONDENSATION AND MOULD

Making sure your home is free of mould and condensation is not only important for your health, but it is also your responsibility as a tenant. This guide provides simple solutions to minimise and deal with condensation and mould issues.

Air your property regularly

Windows should be opened regularly to ensure the property is well ventilated. Moisture can gather in homes, opening windows allows the moisture to escape.



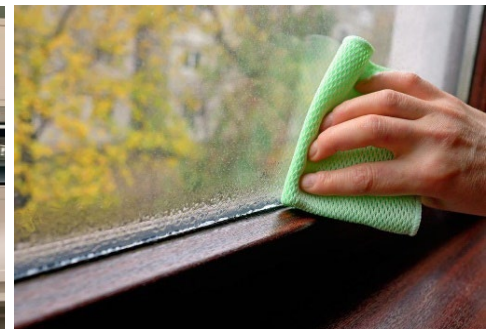
Keep doors closed

Keep bathroom or kitchen doors closed when having a shower or bath, or when cooking. This will prevent moisture from spreading to other parts of the property.



Wipe away condensation

Cleaning condensation from windows and frames everyday will minimise the spread of mould. Use a towel or rag to wipe away condensation.



Dry clothes in a ventilated room

Please don't dry clothes on radiators, as the vapour turns into moisture in the air and is then circulated around the room. This creates a mould risk as moisture gathers on the windows, walls, and fabrics. Clothes should be dried on an ailer in a well-ventilated room.



Look out for leaks

Common sources of moisture are leaking window frames, walls, doors, and pipework. If you see a leak, please report it to us, so it can be addressed correctly. In the meantime, catch or wipe any drips.



Turn the heating on

Having the heating on dries out damp areas, reduces cold spots and decreases the risk of mould developing.





Dehumidifiers, damp trays and extractor fans

Using a dehumidifier is a good way to take the moisture out of the air, especially if you dry your clothes indoors. You can buy an inexpensive one from a local hardware store or online. Disposable damp trays can be cheaper but over time you may find it more economical to use an electric dehumidifier.



Use extractor fans

If you have an extractor fan in the bathroom, always make sure it is running when you're having a shower or bath. If you have an extractor fan in the kitchen, you should also use it to disperse moisture and cooking smells. Please keep your extractor fan clean to ensure it works efficiently. If you don't have an extractor fan, open a window when you cook to allow the moisture to escape.



Don't overfill your home

Avoid pushing furniture against the wall, or overstuffing wardrobes as this can cause damp and mould to grow and spread. Check behind furniture regularly for signs of condensation or mould developing. Keep external walls clear.



HOW TO CLEAN CONDENSATION AND MOULD SPOTS

Condensation often occurs in bathrooms, exterior facing walls and around windows and door frames. Please keep an eye on these areas and clean moisture and condensation regularly to minimise your chances of getting mould or mildew.

If you see mould or mildew forming, use gloves and a face mask before cleaning. When cleaning mould spots, ventilate your room well. When working with chemicals, you should always follow the manufacturer's guide and dispose of any rags that you used to clean the mould.

Most black mould spots can be wiped off with a damp cloth. Be sure to dry the affected area after and leave the room to ventilate.

Take these actions if there is a more ingrained mould problem, such as in a bathroom or exterior wall:

1. Make a bleach solution.



2. Use a stiff bristle brush to scrub the area.



3. Clean off the area and dry it, then leave a window or door open to ventilate.

